

To Stay in the Game, Maintain Your Frame

2011 Results Report



Program Overview

Launch multi-faceted program to educate African Americans (AAs) with multiple myeloma (MM) about the importance of maintaining bone health; create a call-to-action through a partnership with the National Black Church Initiative (NBCI)

- NBCI is a coalition of 34,000 churches spanning 50 denominations and representing 15.7 million AAs
- 20 years of experience as a health educator has put NBCI in a unique position to implement innovative programming within the AA community

Objectives

- Inform and educate about MM, particularly as it relates to metastatic disease
- Raise awareness of bone complications associated with MM
- Encourage doctor-patient dialogue about maintaining bone health following MM diagnosis

Strategies

- Reach at-risk patients (AA men, ages 60+) via national advocacy partnership/programming
- Provide patients with multi-media educational material regarding MM
- Maximize reach of message via multiple touch points live, church-based programs; traditional and online media to coverage; and via digital and social media channels



Key Program Components

Partnership with NBCI/Engaging Third-Party Advisors

- Engage NBCI representatives and medical experts to guide and shape program and content
- Disseminate targeted patient education information through NBCI to families/patients emphasizing MM incidence among AAs and tips for ensuring better bone health

Create educational content that will resonate with AA patients/caregivers and media (unbranded)

- •NBCI "To Stay in the Game, Maintain Your Frame" microsite to feature information on reducing the risk of skeletal-related events (SREs) in MM
 - Short videos demonstrating activities of daily living that may help reduce the risk of falls and other skeletal injuries
 - MM & bone health "Health at a Glance" patient brochure for downloading and distribution via churches
- Scripts for in-church programs, content for NBCI email blasts
- •Materials on campaign/MM & bone health for AA and mass media
- •NBCI and Novartis social media (Facebook, Twitter, YouTube) content



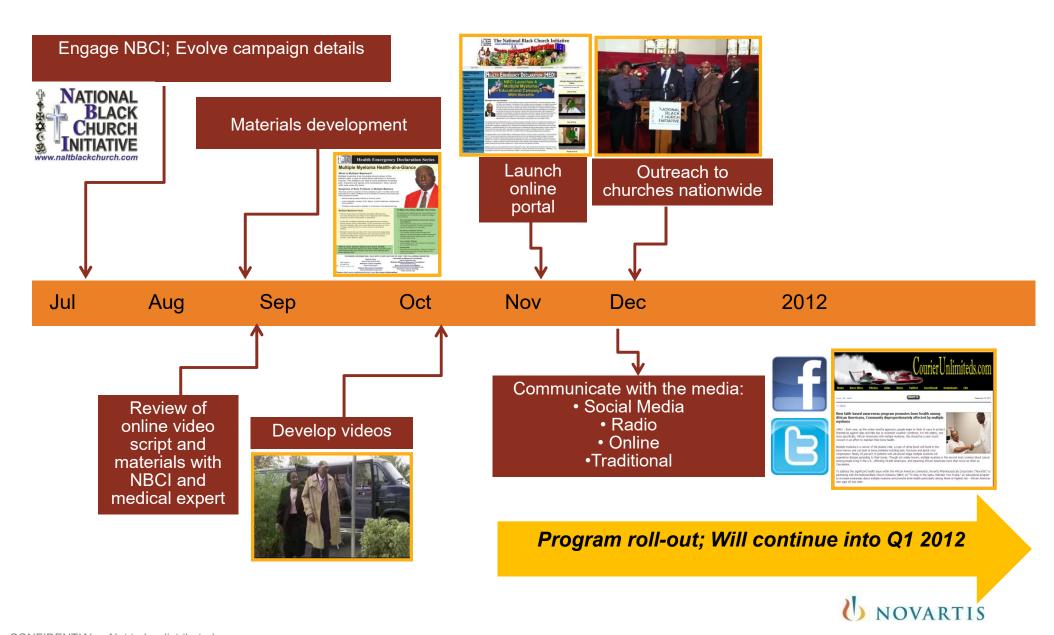








Program Roll Out



Multi-channel national and grassroots MM media campaign

Targeted Outreach to Traditional and Social Media and Patients/Caregivers via NBCI

Media

- Radio media tour (Dec. 14)
 - MM expert & NBCI spokesperson talk with mainstream and AA stations
- Radio news release to national health radio programs and targeted AA stations
- National/local media outreach to AA/urban and lifestyle/health & fitness media, oncology trades
- NBCI press release distributed to AA and church-related media
- NBCI PSA shoot with support of Nat'l Assn. of Broadcasters (Dec. 15)
- Hardcopy and digital mat release
 - NBCI distributed to AA newspapers
- NBCI print ad for AA newspapers

Social Media

- Bone health videos for program microsite and Facebook page
- Novartis tweets included links to program microsite
- NBCI tweeted about program
- NBCI Facebook page and postings
- Outreach to online editors and social media site administrators

NBCI Faith-based Communications

- NBCI microsite: "To Stay in the Game, Maintain Your Frame" (www.maintainyourframe.com)
- In-church announcements (10,000 churches) each of 3 Sundays culminating with in-church scripted presentation distribution of materials to ~35,000 on 4th Sunday
- Weekly email blasts distributed for one month flagging initiative to NBCI email list (of over 250,000) with encouragement to forward to friends diagnosed with MM
- MM & bone health "Health at a Glance" brochure inserted into 50 church bulletins and posted on microsite











Program extends MM awareness to AA community

First-of-its-kind partnership between Novartis and NBCI continues into 2012

Media and Twitter results have garnered more than 2,225 hits, reaching an audience of more than 14 million and counting!

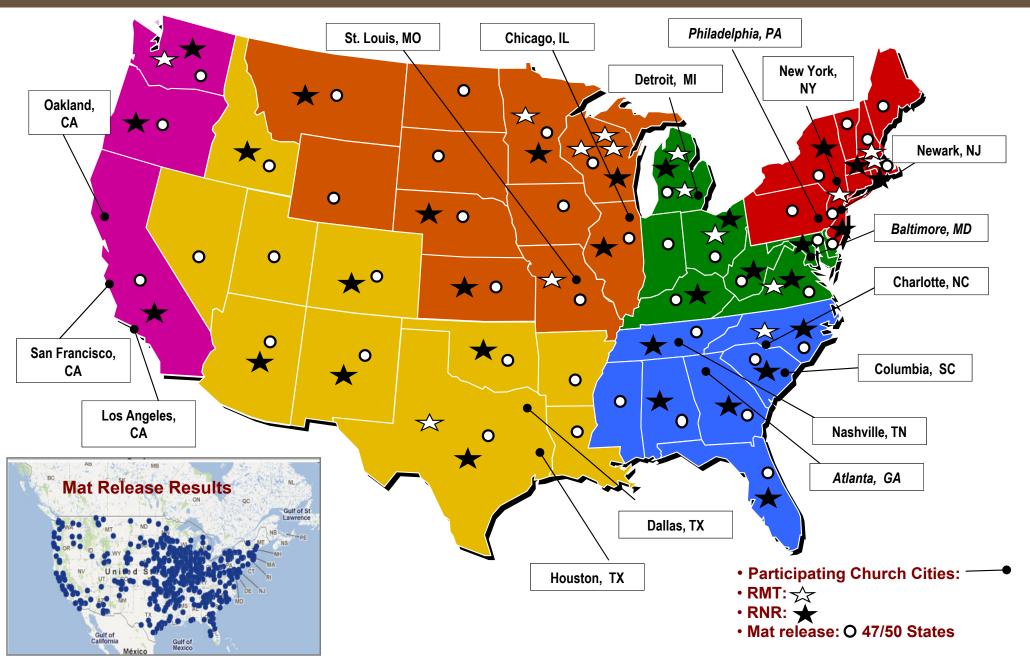
Results to Date

- RNR aired 951 times on 470 stations, reaching more than 9.2 million
 - The national RNR aired in 23 of the top 25 markets and 188 stations also broadcasted the release online
 - The targeted AA RNR aired in 25 markets and the distribution also resulted in an interview with NBCI representative Rev. Evans and KBFB-FM in Dallas, Texas
 - Mat release has generated placements in nearly 800 online outlets, in 47 out of 50 states, reaching more than 622,000 to date
- RMT resulted in 9 interviews with 15 airings and an audience reach of 4.8 million
- To date, 22 NVS and NBCI tweets generated 47 re-tweets, reaching an audience of nearly 184,000
- In-church services held in 10,000 participating churches nationwide
 - 35,000 educational materials distributed
- Email blasts sent to 250,000 with encouragement to forward to friends with MM



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National reach, local touch





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2012 Plan of Action





Extending education at the grassroots level

Expand program with the NBCI; extend reach and frequency of multiple myeloma messaging at grassroots level

Engage MM disease partners (e.g., Centers of Excellence, MMRF, IMF, LLS, ACS, CancerCare) to broaden reach via consumer, trade, African-American media and social media outreach

- NBCI, local medical expert brief institutions pharmacists, hematologists, oncologists, nurses, social workers, community affairs – about disease impact on African American men and "Stay in the Game, Maintain Your Frame"
- Explore opportunities for physician and patient presentations at local briefings
- Facilitate meetings via sales force; coordinate with Novartis Diversity Council
- Create tailored pitches for outreach to consumer, trades, local and African-American media
- Extend reach via NBCI and MM disease partners' newsletters, websites, social media channels (e.g., Twitter, Facebook, YouTube)

Timing: Q1-Q2

KPI: Uptake of program materials; briefings at 2-3 institutions; generate 95% priority message, 85% supportive message in media coverage













